

*Novocom is an innovative company that designs and develops software-based business solutions which integrate hardware and software systems into a central platform to optimise business processes. We specialise in solutions for the mining, industrial, defence and environmental industries. Based in Newcastle, we offer excellent employment opportunities.*

## Service Technician

### Summary

Novocom is seeking a certificate qualified technician to undertake field work on remote monitoring systems. The ideal candidate will have skills and/or an interest in electronic systems. This is a new position due to increasing workload within our expanding operation.

### The Role

The role will involve the following key activities:

- Assistance with the maintenance of remote environmental monitoring equipment
- Collation and analysis of monitoring data
- Working as part of a small team dedicated to customer support
- Some overnight travel

### Essential

To be successful, you will possess the following:

- Certificate or equivalent qualification in environmental technology, electronics, communications or a similar field
- A desire to learn and develop new skills
- Demonstrable customer service focus
- Strong work ethic
- Commitment to safe work methods
- Willingness and ability to undertake overnight travel
- Strong communication skills
- Proven problem solving and data analysis skills
- Effective time management skills
- Current drivers' licence

### Desirable

The following additional skills would be advantageous:

- Interest in electronics, communications, industrial technology and/or computing

### Position

Permanent Full Time

### Reports to

Manager

### Location

The Advitech Group Headquarters, 7 Riverside Drive, Mayfield West (**Newcastle**)

For more info call **Jeremy Pola** on 02 4001 0182

Submit your application to [recruitment@novecom.com.au](mailto:recruitment@novecom.com.au)